

By: Peter Sass - Head of Democratic Services and Local Leadership

To: Standards Committee – 15 July 2010

Subject: Complaints Monitoring report

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Summary: To formally note the current position with regard to the receipt and consideration of complaints about KCC Members and the action taken by the Assessment and Review Sub Committees.

**Unrestricted**

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### **Background**

1. At the meeting of the Standards Committee on 25 November 2008, it was agreed that a report would be submitted to the Committee every six months, giving the relevant details of the current stage of any complaints that had been considered by the Assessment or Review Sub Committee. Accordingly, attached at **Appendix 1** is a schedule detailing this information.

### **Recommendation:**

2. The Committee is invited to note the current position with regard to the receipt and consideration of complaints in the previous 12 months (Appendix 1); and

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**Complaints received by the Standards Committee – June 2009 to June 2010**

During the last 12 months, the Assessment, Review and Consideration Sub Committees has dealt with three complaints about the conduct of Members (one of which was submitted in 2008/09 but concluded with in 2009/10 following an investigation). One further complaint is awaiting assessment, as follows:

Reference	Complainant	Assessment outcome	Review outcome (only applicable if “no action” taken by the Standards Committee at the first stage)	Comments
KCC/3/2009	Member of the public	Conclusion of “no breach” accepted by the Standards (Consideration) Sub Committee following a formal investigation	Not applicable	A formal press notice was issued confirming that this case had been determined. No further action necessary
KCC/5/2009	Member of the public	Referred to Monitoring Officer for “other action” (letter of apology) after consideration by the Standards (Assessment) Sub Committee	Not applicable	Letter of apology accepted by the complainant and no further action was necessary
KCC/6/2009	Member of the public	Conclusion of “no breach” accepted by the Standards (Consideration) Sub Committee following a formal investigation	Not applicable	A formal press notice was <u>not</u> issued, as this is the subject Member’s right when no breach is found. Complainant has submitted a complaint to the Local Government Ombudsman, alleging maladministration.
KCC/01/2010	Member of the public	Awaiting Assessment		